



Sustainability Report

Big Enough To Cope – Small Enough To Care





Ensuring Your Clean Is Green

With over 125 years' experience and three generations of family expertise, we are a friendly and professional business with an unmatched reputation for cleaning excellence and reliability.

At Blossom & Browne's Sycamore Laundry, we understand the importance of sustainability to our clients. That's why we are committed to minimising our environmental impact and continuously improving our practices.

Since 2015, we have operated an **Environmental Management System (EMS)** and actively participate in the **UK Government's Climate Change Agreement** scheme to enhance our environmental performance.





Meeting the Royal Household's Sustainability Commitments

Our laundry has continued to meet the stringent needs of the Royal Household for many years.

As Royal Warrant Holders to HM The King, we are required to have in place company sustainability policies which set out our business' approach to address Animal Rights, Anti-slavery, Corporate Responsibility, Environment, Equal Opportunities and Procurement.

We review our policies and approach annually.



Climate Change Agreement



As members of the Textiles Services Association (TSA), we benefit from the UK Government's Climate Change Agreement (CCA).

This is a voluntary agreement made between the UK's energy intensive industries and the Environment Agency to reduce energy use and carbon emissions.

In return, Blossom & Browne Sycamore benefits from a discount on the environmental tax (Climate Change Levy) charged on the energy we use.

Since joining the CCA scheme back in 2014, we have successfully reduced our energy use (kWh) per tonne of linen by 42%, resulting in a reduction in carbon per tonne by 45%!



UK Government



Environmental Management System



We implemented an Environmental Management System (EMS) back in July 2015. This is reviewed annually and informs our Environmental Policy (see next slide).

An EMS provides our business with a framework to help monitor, improve, and control our environmental impact

We gather data and report annually on our **energy, water and waste** consumption and resulting Greenhouse Gas emissions.





Our Environmental Policy

Protection of the environment

Including prevention of pollution implied through efficient working practices, good plant maintenance and correct process design and execution.

Greener Transport

Adopting a company transport strategy which minimises environmental with efficient logistics, good vehicle maintenance, eco-driving policy and monitoring and replacement schedules with focus on Ultra Low Emission Vehicles.

Sustainable Procurement

Adhering to our procurement procedures which specifically include assessing the environmental implications and potential of products purchased as well as efficiency and technological advances.

'Cradle-to-Grave'

Remaining informed and aware of the life cycle or "cradle to the grave" attributes and implications of business commodities, products, packaging and equipment.

Regulation & Compliance

Annual review of Environmental Management System certified to ISO 14001. Adherence to UK Government's Climate Change Agreement and Royal Warrant Holder requirements.

Impacts & Opportunities

Considering environmental impacts and opportunities in all our operations, including; energy use, transport, waste disposal, water and chemicals.





Partnered With Experts

Since 2015, we've proudly partnered with Green Element Group, recognised as one of the Top 50 UK Sustainability Consultancies in 2024.

Their expertise in environmental management has helped us drive significant **Greenhouse Gas Emissions reductions** since 2018.

Together, we are committed to delivering a **sustainable cleaning service** that helps us, and in turn our clients, to meet environmental goals and legislation.



GREEN ELEMENT GROUP
SUSTAINABILITY INSPIRES US

Passed UK Climate Change
Agreement

YEARLY

Reduction in energy
use (kWh) per tonne
of product

42%

2018-2024

Reduction in carbon
per tonne of product

45%

2018-2024



Part of the TSA's Sustainability Drive

The TSA is the trade association for our industry and have implemented the following environment goals for its members. As long-term members of the TSA, we are aligned to these goals and committed to helping our business, industry, and customers to achieve meaningful carbon reduction results.



TSA's Mission

To protect, nurture and develop the textile services industry and the supply chains in which it participates, creating an environment in which our members can thrive, and the services provided are seen as great value by customers and end-users, making a positive contribution to a sustainable future.

Adoption of GLARE carbon emissions calculator platform and a detailed gap analysis

2025

20% carbon reduction target measured against 2022 baseline measurements

2030

60% carbon reduction target measured against 2022 baseline measurements

2035

A net zero*, well-informed industry that nurtures diverse and inclusive culture

2040



*An expert group from the TSA membership to track the progress of net zero requirements as there are differing positions across the value chain.



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